
MEDIA RELEASE

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Hopkinsville, KY May 3, 2020 - The Hopkinsville-Christian County Public Library (HCCPL) will begin curbside pickup on Monday, May 11th.

Curbside pickup will provide patrons the opportunity to place specific materials on-hold, either through the on-line catalog option available from the HCCPL website or by speaking to a library staff member.

Patrons may call 270-887-4262, extension 1 or 2, to place material on-hold, Monday-Friday between 8 a.m. and 12 noon. Patrons may place up to a total of 10 items per library card holder on-hold. This may include up to 5 DVD's. While HCCPL has waived all late fees during their closure, material that is currently in the patron's possession will be included in the 10 total items that are being requested. If the requested materials are not available, patrons may request a general genre. HCCPL staff will use their best judgement in choosing materials to complete the order.

Requests can also be made by logging into the HCCPL on-line catalog at www.hccpl.sirsi.net. In order to access the on-line catalog, patrons must have their library card and PIN number. All material requests will be available the following day from 12 noon to 4:00 p.m. and will be held for two days. Material not picked up after two days will be removed from hold and placed back on the shelf.

Requested on-hold material will be available for curbside pickup Monday-Friday, between the hours of 12 noon and 4 p.m. Material requested on Friday, will be available for pickup on the following Monday afternoon. Patrons are asked to call from the parking lot once they arrive with a description of their automobile. Patrons must show their active library card or a photo ID to receive requested material.

In order to follow all social distancing guidelines, we ask that patrons remain in their vehicle until materials are delivered. No book exchanges or additional material requests may be made while in the curbside pick-up line and no book returns may be made during curbside pickup. All returned books must be placed in the drive through book drop. Interlibrary Loan requests have been suspended during this time. Library patrons with cards that have been restricted should email director@hccpl.org.

DeeAnna Sova, HCCPL Executive Director, stated, "HCCPL has been closed to the public since March 18th, and we know patrons miss being at the library. Curbside pickup is the opportunity to get books and DVD's back into the hands of the community."

The libraries digital services are still available for free through the KY Unbound reading apps, Libby and Overdrive. Information on these apps can be accessed from the library website, <http://hccpl.org/downloads/ebooks-eaudiobooks/>. Currently these apps are accessible without a library

card. There are also databases and reference resources available from the HCCPL website, <https://hccpl.org/databases-2/>.

“The digital book options are well used, but nothing compares to having a book in your hand”, shared DeeAnna. “Just like everyone, libraries across the country are working through how to manage and provide services to the community during these unprecedented times. This is a small gesture that we hope will have a huge impact on creating normalcy. We ask that the community be patient with this process and HCCPL staff as we embark on this new service.”

HCCPL continues to provide the following services to the community:

- Free WIFI, 24/7 in the area immediately surrounding the outside of the library.
- Craft packets for patrons of all ages, from children to adults, every Tuesday and Thursday from 8 a.m. to 12 noon.
- Dolly Parton Imagination Library registration for free books for Christian County children ages birth to 5 years.
- A FREE book cart outside of the library, is available Monday-Friday, from 8 a.m. to 12 noon. The free books are for patrons to keep. The books are rotated every 3 days and all books, and the carts are sanitized before setting them outside for the public.
- Face mask extenders for essential personnel.

For additional information on any of these services or to learn more about Hopkinsville-Christian County Public Library, visit their website at www.hccpl.org, or follow them on their social media accounts through Facebook, Twitter, or Instagram. All other questions or requests, email director@hccpl.org.